



Building Stronger Communities Together

Starting on June 1, KCT's lobbies will be open by appointment only for loan applications, account openings, mortgages, and membership enrollments. Teller service will continue to only be available through our drive-up service at our Elgin (111 S. Hawthorne St.), Geneva (28 N 5th St.), and Aurora (320 E. Indian Trail Rd.) branches until further notice. You can schedule an appointment by calling 847-741-3344, option 3 during normal business hours.

Note: The downtown Elgin Gail Borden Branch will remain closed until further notice.

As KCT continues to put the safety and well-being of our members first, we ask that you please help keep our staff and members safe by following the below guidelines when visiting KCT branches:

- Each person entering the lobby is required to have an appointment and wear a face mask. A mask will be provided to you if you do not have one.
- We will continue to reinforce social distancing at all locations and request that only individuals with appointments enter our branches. Please limit your party to no more than 2 individuals, 18 years and older.
- If you are experiencing any symptoms, please contact us to reschedule your appointment and stay home. Please use our [online services](#) or call 847-741-3344 for your banking needs.
- We ask that you please stay in your car until your appointment time.
- **All branch lobby teller services will be unavailable until further notice.**

As a reminder, if you need to transact a teller transaction, the following options will remain available:

- Drive-up teller services will be available in our Elgin, Aurora and Geneva branches
- ATMs (visit locations.kctcu.org to find a surcharge-free ATM near you)
- KCT [Online Banking](#)
- KCT [Mobile App](#)

Until further notice, the following services will be unavailable:

- Coin Counting
- Medallion Service
- Lobby Teller Services
- Money Orders and Cashier Checks will only be available via drive-up teller service

KCT appreciates your understanding and cooperation as we navigate these unprecedented times. For more information, please visit updates.kctcu.org.

Find your nearest branch or
surcharge-free ATM

Visit us online at
kctcu.org

We want to hear from you!

Tell us how KCT has helped you achieve your financial goals.

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This institution is not federally insured.