



Building Stronger Communities Together

Starting July 1, KCT's branch lobbies for Elgin, South Elgin, Geneva, and Aurora will reopen for walk-ins at limited capacity. For anyone entering our lobbies, masks will be required, and 6-foot social distancing will also be enforced with ground decals denoting where to stand. If the lobby is at capacity, we ask that members wait outside or in their car until they are called in. Those meeting with a Member Service Representative (MSR) are encouraged to make an appointment by calling 847.741.3344, option 3. Members will be called in when the MSR is available. **Note:** The downtown Elgin Gail Borden Branch will open on Monday, July 6th.

Most teller transactions can still be made via our drive-up teller service at our Elgin (111 S. Hawthorne St.), Geneva (28 N 5th St.), and Aurora (320 E. Indian Trail Rd.) branches.

As a reminder, the following options are also available:

- ATMs (visit locations.kctcu.org to find a surcharge-free ATM near you)
- KCT [Online Banking](#)
- KCT [Mobile App](#)
- Online loan applications can be submitted at apply.kctcu.org

As KCT continues to put the safety and well-being of our members first, we ask that you please help keep our staff and members safe by following the below guidelines when visiting KCT branches:

- Each person entering the lobby is required to wear a face mask. A mask will be provided to you if you do not have one.
- We will continue to enforce social distancing at all locations. Please limit your party to no more than 2 individuals.
- If you are experiencing any flu like symptoms, please use our online services or call 847-741-3344 for your banking needs.
- For those meeting with a MSR, we ask that you please stay in your car until you are called.

KCT appreciates your understanding and cooperation as we navigate these unprecedented times to protect our staff, members and communities. For more information, please visit updates.kctcu.org.
